

Bank House

The Finest English Upholstery

General Information

Delivery

Delivery is available to most of the U.K. mainland at a starting cost of £100 for a two man delivery. We may also be able to quote for obscure and other U.K. addresses. All pieces exported are double wrapped and will receive some extra protection in certain areas to ensure a better protection for delivery.

Specialist Crating

A truly bespoke crating service is offered to any product supplied, consisting of a padded box and plywood container to help protect your furniture over long distances or whilst using shared containers.

Alterations and product information

A comprehensive variety of alterations to our furniture designs can be made, right through to 100% bespoke furniture, e.g. frame alterations (10% per alteration), increasing the arm height, decreasing the depth or changing the height of the seat along with changes to the legs etc, to suit your own personal requirement.

Cushion interiors can be changed to feather or fibre at no additional cost, with strata at a small premium per seat. It may also be possible to include a bed sofa action to many of our designs or even turn your favourite design into a corner unit. You can be sure it is our intention to accommodate each and every individual request.

Fabric matching is our forte and peaks high at the forefront of our agenda, every piece is meticulously hand cut and matched to our stringent standards. Each of our internationally sourced fabric is hand picked for their particular appearance, texture and individuality. All of our selected patterned fabric ranges are purposely positioned to produce maximum effect and create impact for an individual desire and lasting affection. The list is not exhaustive and our view is always to work closely with our customers wherever possible to achieve their individual requirements.

Cushion filling options available

Feathers provide a soft and casual relaxed appearance; they require constant attention to visually retain a full plumped look. Quolofil cushions give a prolonged fullness compared with that of a feather cushion but will also reduce their thickness they do require regular attention and recommended to be dressed daily combined with regular turning to prolong their life.

Strata cushions provide a cleaner appearance compared with the two above options, but also require regular turning, they are available as an alternative at a small premium per seat. There are many more interior types available, some on a chargeable basis. Please contact our sales office if more information is required.

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Fabric samples

Please note that fabric samples can vary in colour and texture from batch to batch. Please request a stock sample if you are matching colours to the sample and note that the sample may not always be available, for example we may be awaiting your particular roll of fabric.

Paint finishes

Alternative paint finishes to that shown on our showroom floor will incur a 7% increase to all upholstered pieces and a 10% increase to all tables and case goods. All paint finishes are delicate and require careful treatment both in use and when cleaning. Please use either a dry or damp cloth carefully when cleaning. It is normal for hairline cracks to appear on all joint areas and evident on most antique furniture of this nature.

In addition to the above our paint and wood finishes incur a variety of hand finishes within their completion process; it is therefore inevitable that a variation will occur within the colour consistency and texture of most finishes. Our Florentine finishes also contain a chemical reaction within its process leaving its consistency almost impossible to replicate, this process also creates an inconsistent crackle finish all over the piece, providing uniqueness equal to that of a finger print.

Trimmings

We provide a large range of trimmings that can be included within our standard price ranges for most of our range of upholstery. The style of all our trimmings may vary from fabric design and/or colour way. It is not always possible to obtain trimmings that suit the taste of all customers and that would co-ordinate with all fabrics within our extensive range. Trimmings can be provided by the customer and where possible will be applied to the appropriate part.

We endeavour to please each and every customer and provide a desirable and sought after product with attention to detail being our primary concern along with excellent customer service.

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